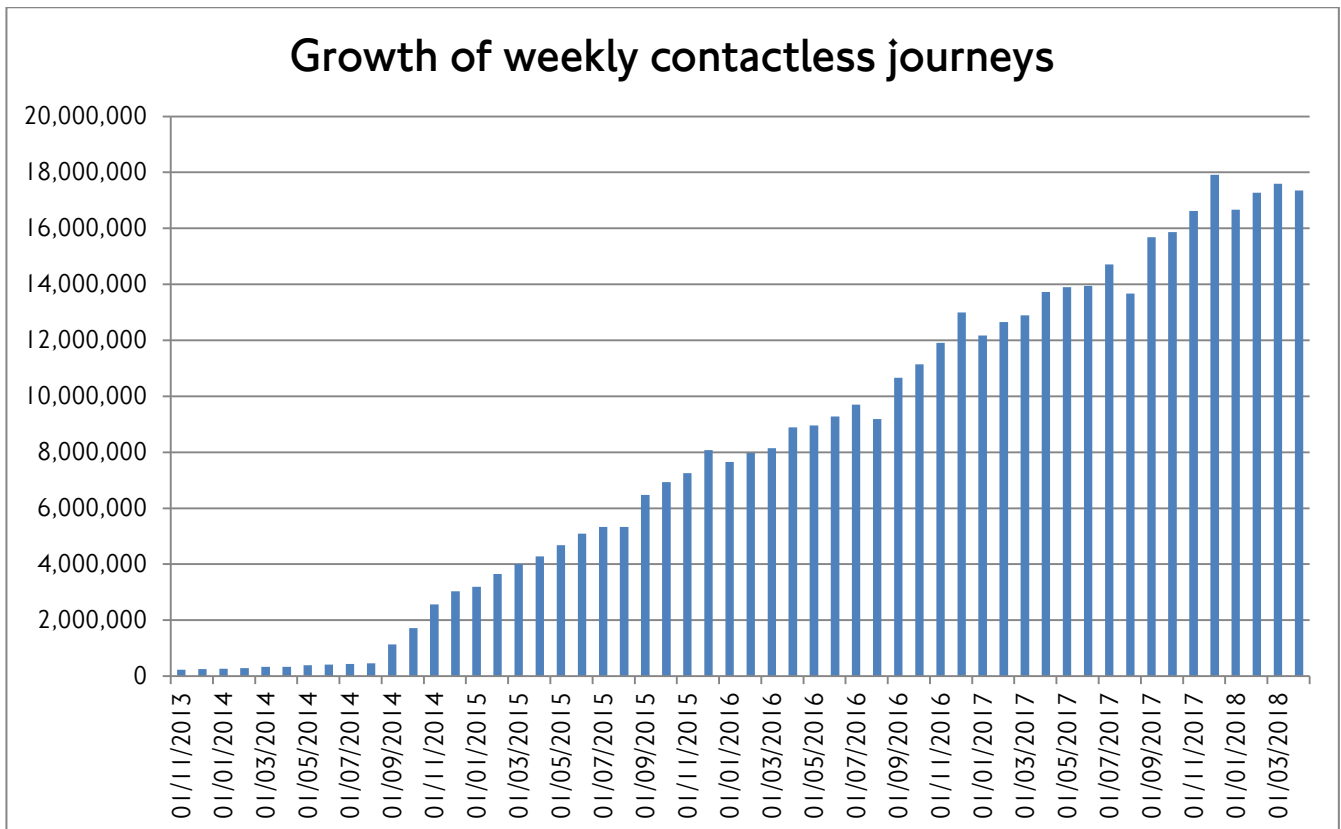


## Transport for London – top-line contactless figures

April 2018

- London’s transport network has now seen more than 1.7 billion pay as you go journeys made using contactless payment cards. On average, around 2.5 million contactless journeys are made across London’s bus, Tube and rail services every day.
- The week ending 16 December 2017 saw a record 17.9 million journeys made using contactless in a single week.



- Journeys made using pay as you go with contactless now make up around a third of all fares revenue for London Underground. In total, over £3.5 billion has been spent by customers using contactless since its introduction.

- Since early 2016, the proportion of pay as you go journeys made using contactless has risen from 25 per cent to more than 50 per cent today. A number of stations, including Blackfriars, Shoreditch High Street, Canary Wharf and Clapham Common, are consistently seeing more than 60 per cent of all pay as you go journeys made using contactless.

Station	CPC Journeys (weekly total)	Oyster journeys (weekly total)	Average proportion of CPC journeys
Blackfriars (National Rail)	46,001	21,564	68%
East Dulwich	11,695	5,665	67%
Queenstown Road Battersea	11,439	5,542	67%
Shoreditch High Street	78,335	41,040	66%
City Thameslink	33,825	17,798	66%
Wandsworth Town	29,334	16,108	65%
Clapham North	50,473	28,636	64%
London Fields	10,753	6,115	64%
Dalston Junction	46,014	26,245	64%
Hornsey	10,218	5,895	63%
Peckham Rye	50,839	29,624	63%
Clapham Common	74,183	43,431	63%
Haggerston	28,143	16,510	63%
Earlsfield	44,959	26,648	63%
Victoria National Rail (Gatwick Express)	90,808	56,051	62%
Clapham Junction	171,034	107,331	61%
Herne Hill	19,718	12,413	61%
Hackney Wick	16,896	10,674	61%
Tulse Hill	17,679	11,208	61%
Cannon Street (National Rail)	83,668	53,735	61%
Elephant & Castle	17,564	11,385	61%
Bank	268,091	173,863	61%
Vauxhall (National Rail)	116,907	75,849	61%
Canonbury	23,595	15,323	61%
Waterloo (National Rail)	299,100	190,981	61%

(Data as of WE 18 March 2018. Stations shown have more than 10,000 contactless journeys a week)

- Close to half a million contactless pay as you go journeys are made from Oxford Circus every week – the equivalent of 50 cards touching in every minute.

- London's airports where pay as you go is accepted continue to see a growing proportion of contactless journeys made from both UK and overseas customers. More than 35 per cent of pay as you go journeys from Heathrow airport, more than 40 per cent of pay as you go journeys from London City Airport and more than 55 per cent of pay as you go journeys from Gatwick airport towards London are now made using contactless.
- London has now seen contactless cards from more than 120 countries across the world on its system. In the last year, cards from Grenada, Dominican Republic and Pakistan were seen on our network for the first time.
- Around 900,000 bus and tram journeys are made using pay as you go with contactless every day in London. Of these, around 25 per cent are made using cards which have reached the daily or weekly cap.
- Since it launched in September 2016, more than 176 million 'Hopper' journeys have been specifically made using contactless - helping save Londoners even more money.
- Contactless journeys made using mobile devices continue to increase, with around one in eight contactless journeys in London now being made using a mobile phone or smart device. Apple Pay, Android Pay and Samsung Pay can all be used to make contactless journeys.
- On the London bus network, the most popular bus route for using contactless is the route 521 from Waterloo station to London Bridge station via Holborn, which regularly sees more than 60 per cent of all pay as you go journeys being made using contactless.
- From May 2018, pay as you go will also be extended to cover TfL Rail services between Heathrow airport and Paddington station, and will also cover the entire Elizabeth line when it launches from December 2018.
- In 2016, Southeastern announced that passenger journeys on High Speed One services between St Pancras International and Stratford International increased by 72% following the introduction of pay as you go with Oyster and contactless in July 2015. The high-

speed service now sees around 24,000 journeys a week made using pay as you go, more than 60 per cent of which regularly made using contactless payment cards.

- The success of contactless in London is now leading to more world cities introducing the technology as a convenient method of paying for travel. In 2016 TfL signed a deal worth up to £15m with Cubic Transportation Systems , allowing them to adapt the capital's contactless ticketing system worldwide. Since then, New York, Sydney, Miami and Boston have all announced that they plan to introduce contactless payments in the coming years.